

2024 Handling Guide for 7C Flight Irregular Operation & Voiding

Please refer below handling guide and authorization code in case of flight irregular operation (UNTK).

[Handling Guide for 7C Flight Irregular Operation]

- 1. Authorization Code
 - FW24A0000T0001
- 2. Valid period of the AUTH code: 01JAN2024 ~ 01JAN2025
- * Valid period means the period for using the AUTH code no matter of departure date or issuance date

7C-806 usually recommends input waiver authorization code in the T/C (tourcode) box. If any tourcode already existed, they recommend to input waiver authorization code in the endorsement box.

[Change]

- 1) Date change without penalty is permitted only one time under the conditions stated below.
 - Flight date changing is available +/- 1 day from original flight date
 - Booking class and type should be same as the original flight
 - Changing to first available flight will be accepted only when the alternative flight does not satisfy conditions above
 - Date change to different booking class/type from original flight will be available by charging additional fare. (+/- exchange is accepted without charging change penalty)
 - This guide is also applicable to other segment that is with UNTK segment in the ticket
- 2) Route change is not acceptable with this authorization code.

[Refund]

- Full refund without penalty is authorized only one time

[Handling Guide for Cancellation within 24 hours after issuance]

- 1. VOID is available on the day of issuance
- 2. Refund within 24 hours is available with the below Authorization Code FW24A0000T0004