



Please note that both tickets issued date and travel date must meet in the scope.
Kindly refer below to the handling guide and authorization code in case of flight irregular operation (UNTK).

[Handling Guide for 7C Flight Irregular Operation]

1. Applicable Tickets

- Travel date : 01Jan2023 ~ 26MAR2024
- Issued date : 01Jan2023 ~ 31Dec2023

2. Authorization Code

FW23A0000T0004

3. Handling Guide

[Change]

1. Date change without penalty is permitted only once under the conditions stated below.
 - Flight date changing is available +/- 1 day from original flight date.
 - Booking class and type should be same as the original flight.
 - Changing to the first available flight will be accepted only when the alternative flight does not satisfy the conditions above.
 - Date change to different booking class/type from original flight will be available by charging additional fare. (+/- exchange is accepted without charging change penalty)
 - This guide is also applicable to another segment that is with UN/TK segment in the ticket.
2. Route change is not acceptable with this authorization code.

[Refund]

1. Full refund without penalty is authorized only one time



MANDATORY SSR for CHLD

JeJuAir would like to inform all agents that when making GDS bookings, travel agents must input **SSR CHLD** for child passengers.

Based on the presence of SSR CHLD, the passenger will be categorized as a child passenger type in 7C's PSS Navitaire. (If SSR CHLD is not provided, the passenger will be recognized as an ADT in Navitaire.)

Korea airport tax is determined by the passenger type in the Navitaire (7C) PNR. Therefore, if travel agents miss adding SSR CHLD, there might be a discrepancy in the airport tax amount. (Just for your information, the airport taxes for CHD and ADT passengers in Korea can differ by as much as 2 dollars.)

Unnecessary tasks, such as having to reconfirm the collected airport tax amount or requesting corrections to the airport tax amount, have been occurring frequently due to travel agencies forgetting to include SSR CHLD in the PNR.

Please be aware: Going forward, if SSR CHLD is not included for child passengers in a PNR, an ADM will be issued to the travel agent.