



Please note that both tickets issued date and travel date must meet in the scope.

Kindly refer below to the handling guide and authorization code in case of flight irregular operation (UNTK).

### **[Handling Guide for 7C Flight Irregular Operation]**

#### 1. Applicable Tickets

- Travel date : 01Jan2023 ~ 26MAR2024
- Issued date : 01Jan2023 ~ 31Dec2023

#### 2. Authorization Code

**FW23A0000T0004**

#### 3. Handling Guide

[Change]

1. Date change without penalty is permitted only once under the conditions stated below.

- Flight date changing is available +/- 1 day from original flight date.
- Booking class and type should be same as the original flight.
- Changing to the first available flight will be accepted only when the alternative flight does not satisfy the conditions above.
- Date change to different booking class/type from original flight will be available by charging additional fare. (+/- exchange is accepted without charging change penalty)
- This guide is also applicable to another segment that is with UN/TK segment in the ticket.

2. Route change is not acceptable with this authorization code.

[Refund]

1. Full refund without penalty is authorized only one time