

Press Communiqué

21 February 2024 – 12h30

Bulletin 1

Flight disruptions due to Tropical Storm Eleanor

Passengers traveling on flight **MK 248** scheduled for today at 22h00 to St Denis de La Réunion have been transferred to flight **MK 238 at 15h20 on Wednesday 21 February 2024**.

All flights to and from Rodrigues scheduled for Thursday February 22 have been cancelled due to expected strong winds at Plaine Corail. We will communicate the rescheduling of these flights depending on weather conditions.

Change of travel dates

If you have a trip planned until **29 February 2024**, Air Mauritius offers you a free change on the same route until **31 March 2024**.

Website

A dedicated page on our website airmauriti.us.com gives access to updated information about the flights affected.

This page also allows passengers to remotely manage their bookings.

Active communication with passengers

In order to ensure regular and efficient communication, we make an urgent appeal to our passengers to ensure that their cell phone numbers are provided in the bookings through our travel agencies partners.

Passengers impacted by delays, cancellations and rescheduling will be individually contacted by Air Mauritius commercial teams via SMS and/or email.

airmauriti.us.com

Practical Information

It is advisable to take into account the following before reporting at the airport:

1. Information on the flights operated and the status of your booking, available on <https://www.airmauritius.com/manage/booking>
2. Regular updates will be communicated and available on <https://www.airmauritius.com/news> and on all Air Mauritius official Social media platforms.
3. Passengers are kindly requested not to proceed to the airport if they have not been informed in advance of the status of their bookings.

Air Mauritius is monitoring the evolution of tropical storm Eleanor and is preparing for the resumption of its flights in order to guarantee its passengers the order to transport them to their destination as quickly as possible.

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